

Deborah.Easterling

09/13/12

239207

From: Deborah.Easterling
Sent: Monday, September 10, 2012 3:55 PM
To: 'Jim Harper'
Subject: RE: Protest_Letter

Dear Mr. Harper,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: Jim Harper [<mailto:JHarper@harperimage.com>]
Sent: Monday, September 10, 2012 3:03 PM
To: PSC_Contact
Subject: Protest_Letter

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

<http://www.harperimage.com/http://www.harperimage.com/AniloxRolls/Harper-Bridge-Sleeves/product-76> <http://www.harperimage.com/events/LabelExpo-Americas-2012/328>

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SEND MAIL / DNS

CLIPARTS



* Required Fields

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Date: * 9/10/012

Protestant Information:

Name * Jim Harper

Mailing Address * 9073 Tulagi Ct

City, State Zip * Tega Cay, SC 29708 Phone * 704 533 3249

E-mail jharper@harperimage.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a very unhappy Customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

About 5+ yrs ago I voiced a concern about a water leak that continued to run through my lake side retaining wall. The company observed it not a concern. We were told it must be natural drainage from the rain water. It had not rained and the sky was blue! At the same time, there was water puddling between my house and the neighbor. Mostly on the neighbors property. Again, they showed no concern. The neighbor took a shovel and found a water pipe leak and called the company back out. Only then did they fix it. They stated the pipe was not on their map?! Another neighbor had about a 10' +section of sewage pipe exposed on the river front side. The company stated, not their problem. Because the neighbor was in the process of selling the home, out of pocket money was spent to fix. It was not until the citizens started to talk and comparing stories about how neglected they too were treated that a private watch dog group was formed and got the Catawba Riverkeepers and media involved. More recently a website was created by citizens. www.norateincrease.com. TCWS "claims" they spent \$2,000,000 over the last 3 years to improve service in "historic" Tega Cay?! They should provide specifics for each year. What is their long term plan? Not band aids. How much maintenance was budgeted to do these repairs? How much have they budgeted for the future, ie 013,014 ,etc? How can they prove they did what they claim? We already have the highest water rate SC! Understand there had been neglect with other SC communities.

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

If time permits.